

***This translation is furnished for the Customer's convenience only. The original Dutch text will be binding and shall prevail in case of any variance between the Dutch and the English translation.***

**Pinbrief: ja**

Subject: Your ABN AMRO Wereldpas!

Dear Sir/Madam,

Enclosed please find your ABN AMRO Wereldpas (World Card). The Wereldpas gives you fast & easy access to your account.

**For security reasons this card is not yet active.**

You can read below how to activate the card.

- If the words **Pinbrief: ja** appear below your address details, you will be receiving the PIN letter separately by mail – for security reasons. In this PIN letter you will find the new PIN. You can activate the card by contacting our Service Line on 0900-0024 (local rate, press 4 for the English menu). From outside the Netherlands call telephone number +31 10 2411720. After a few checks the card will be activated.
- If the words **Pinbrief: nee** appear below your address details, the PIN for your new card is the same as the PIN for your previous card. You activate your new card by using it to perform a transaction at a cash machine or point-of-sale terminal or by loading your 'chipknip' electronic wallet. When you enter your current PIN the card will be activated automatically, including outside the Netherlands. That's all it takes.

If you use the card for ABN AMRO Internet Banking, you can do so as soon as you have activated your card.

The next page of this document carries important information, which you should read carefully.

We wish you enjoyment and convenience from your Wereldpas!

With kind regards,  
ABN AMRO Bank N.V.

**LET OP! DEZE PAS IS NIET ACTIEF**

**ATTENTION: THIS CARD IS NOT ACTIVE**

Only the cardholder (user of this card)  
can activate the card.

## **Provisions and conditions**

This card is subject to the provisions and conditions entitled 'Use of a bank card with automated systems'. A copy of these is enclosed. By signing the card or by making it suitable for use, you indicate your agreement to these conditions. If the conditions are not enclosed you can request them on telephone number 0900-0024 (local rate, choose 4 for the English menu) or +31 10 2411720 when calling in from abroad.

## **Secure use of the PIN card**

Your card is a valuable possession. So never write your PIN down, and keep your card somewhere safe in order to avoid loss, theft or damage. Sign your card immediately. You will find advice on secure use of your card at [www.abnamro.nl/english](http://www.abnamro.nl/english)

## **Loss and theft**

Always report theft to the local police and have your card blocked if it has been stolen or lost, or if you suspect that someone else knows your PIN. You can do so by calling our Service Line **0900-0024** (available 24 hours a day, local rate, press 4 for the English menu). If you take part in the ABN AMRO Stand-By Service, you can report loss or theft on 0800-0701 or from outside the Netherlands + 31 20 6515927 (collect call).

Do you want to be assured of immediate assistance in the Netherlands and abroad in the event of loss or theft of your cards and valuable documents? If so, the Stand-By Service is something for you! For further information about the Stand-By Service go to [www.abnamro.nl/english](http://www.abnamro.nl/english)

## **Need to pay back the balance on your chipknip?**

Before handing in your old card you can pay the balance on your chipknip back into your account at any chipknip loading point. Proceed as follows:

- Insert your card into the chipknip loading point and wait a few seconds
- Select menu option 1 'terugstorten saldo' (pay back balance)
- If you agree, press 'ja' (yes)
- Then wait a few seconds before removing your card